

ITSM Consultant in Turkey

noventum consulting

noventum consulting is an international IT consulting company with three locations in Germany, branches in Johannesburg (South-Africa) und London and a subsidiary in Istanbul-Beşiktaş (Turkey).

As a company with outstanding, world-wide experiences since 1996 with corporate clients we stand for the major IT Management disciplines like IT Service Management, Cobit, Data Integration, Business Intelligence, IT-Security, Financial Management, Future Management and Project Management.

With 80 employees we achieved a turnover of 9.2 million Euros in 2008. In particular we are proud of our staff-focussed corporate culture. In 2009 the Great Place To Work Institute elected noventum consulting as fourth-best employer in Europe. This is a benefit for our employees, our customers and our company.

Nowadays, we are looking for a consultant to support our consulting services in the disciplines of IT Service Management based on ITIL and COBIT.

Tasks for the consultant :

- Provide high quality service to our clients while deploying a range of formal methodologies, tools and approaches
- Participate in IT Service Management projects, support senior consultants and design / document related processes.
- Manage client relationships resulting in positive and operationally viable outcomes for our customers
- Support sales team in pre-sales phase, setting best fitting solution, preparation of quotations, contracts
- Provide Business Consultancy services to our clients located in different cities of Turkey and/or abroad

Qualifications - our requirements:

- Bachelor's Degree in Computer Science, Management Science, Engineering or related fields
- ITIL capability; IT Service Management foundation / practitioner certificate.
- CISA, COBIT foundation or equivalent certification shall be reason for preference
- Experience in IT projects
- Experience in IT Service Management tools (i.e. BMC Remedy, Peregrine, Ca Unicenter Service Desk, HP OpenView etc.)
- At least 3 years of working experience in the above mentioned fields
- No obstacles to work in Turkey and abroad
- Fluent English is a must and good level of German shall be advantageous
- No travelling restrictions (domestic and /or international travel as required)
- No military obligation for male candidates



Competencies:

- Innovative and creativity
- Customer oriented
- Analytical and methodical approach of thinking
- Strong, diagnostic and problem solving skills
- Decision making and initiative taking abilities
- Well developed presentation, communication and influencing skills, hard worker
- Excellent communication and interpersonal skills
- Self motivated team member and leader

What we offer:

- Responsible tasks in an internationally known IT consulting company
- International projects
- Opportunity to develop yourself in the international fields
- Opportunity to work in a young, dynamic and growth oriented company which will create for you an environment of self-development and creativity.

Turgay Canpolat
Sales Director

noventum consulting, Turkey
Barbaros Bulvarı No:47 K:3 D:14
34349 Beşiktaş İstanbul

Tel: +90 (212) 236 98 42
Fax: +90 (212) 236 96 94
GSM: +90 (532) 517 6324
GSM: +49 163 493 02 22

<http://www.noventum.de>